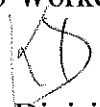# COMMONWEALTH of VIRGINIA

Department of Medical Assistance Services

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April 26, 2010

To: Case Managers, DSS Workers, Outreach Staff, and Other Interested Parties

From: Kathleen Dickerson
             Health Care Services Division

Subject: Virginia Medicaid Managed Care Case Managers' Meeting
             Two Web-Ex sessions;
             May 25, 2010, 10:00 am to 12:00 pm
             May 25, 2010, 1:30 pm to 3:30 pm

We are pleased to invite you to Virginia Medicaid's Spring Case Managers' meeting. This meeting is one way of promoting continuity of care to individuals by establishing and maintaining productive communication between Medicaid providers, case managers, client advocates, outreach workers, and the Virginia Medicaid contracted Managed Care Organizations (MCOs).

The Spring Case Managers' meeting will be available to you through Web-Ex (a live on-line, interactive, web-based system). We will host two (2) identical sessions on Tuesday, May 25, 2010. The first will be held from 10:00 am to 12:00 pm and the second will be held from 1:30 pm to 3:30 pm. Instructions for how to register and how to join the session are included on the next page. Please review these instructions in advance, as you will need to download the Web-Ex software (no-charge) in order to join the session.

Topics for the spring meeting will include:

- o 2-1-1 Information & Referral Search
- o Community Mental Health
- o General Updates—Managed Care Organization Update, *Smiles for Children* Dental Program, and other items of importance.

1

Virginia Medicaid Managed Care Case Managers' Meeting

WebEx Online Training Sessions

To register for our WebEx trainings, copy and paste the link below that corresponds with the session you wish to attend. This will open the WebEx registration page to the training scheduled for that day and time. You must register by entering your name, email address and the name of your agency. Once have registered you will receive an email with all of the training details. **Make sure you keep this email as it contains all of the information you will need to log onto WebEx on the day of your training.** Be aware that you will also be required to dial into a conference call on the day of the session; all of this information will also be contained in your email. If you do not receive the confirmation, email or if you have any problems logging in on the day of the session please call 1-866-229-3239.

NOTE: It is recommended that on the day of the training you begin logging onto WebEx at least 15-30 minutes prior to the start of the session, as you may need assistance from your information technology personnel in downloading the Web-Ex product. There is no fee for the download or for the meeting session. You will need access to a computer (to view the power point presentations) and a telephone (to hear the audio portion) of the meeting.

May 25th, 10:00 am - 12:00 pm - Spring Case Manager's Meeting - Go to https://dmas.webex.com/dmas/k2/j.php?ED=6778423&UID=14840103&RT=MiMxMQ%3D%3D&FM=1 and register.

May 25th, 1:30 pm - 3:30 pm - Spring Case Manager's Meeting - Go to https://dmas.webex.com/dmas/k2/j.php?ED=6779613&UID=14848533&RT=MiMxMQ%3D%3D&FM=1 and register.

You must join the WebEx and the Teleconference (2 steps) for the WebEx to work in its entirety. However, if you want only to listen to the audio portion of the presentation, you may just join the Teleconference.

To join the teleconference please:

1. Dial 1-866-842-5779
2. When prompted, enter the conference code - **2035387321**